SDI
SDI PRESENCE LLC

Transforming Legacy IT Applications and Infrastructure

CORPORATE OVERVIEW

SDI Presence LLC (SDI) delivers strategic managed services, IT consulting, and hybrid infrastructure solutions to optimize our clients' technology environments. Headquartered in Chicago, with offices in Los Angeles, Sacramento, Anaheim, Atlanta, and Dallas-Fort Worth, with a portfolio of clients that includes some of the nation's largest airports, utilities, commercial real estate portfolios, and government agencies, SDI's local service teams deliver a dedicated presence to achieve customer confidence and success.

STATE & LOCAL GOVERNMENT

UTILITIES | COMMERCIAL | CENTRAL IT | TRANSPORTATION | PUBLIC SAFETY | EDUCATION | AVIATION | REAL ESTATE

ADVISORY SERVICES
PMO, IT Strategy, Cybersecurity, Cloud Assessment and Migration Strategy

TECHNOLOGY IMPLEMENTATION
Enterprise Applications (CIS, ERP, EAM, Workforce Management, ITSM, NG911/CAD/RMS), Integration, Physical Security, IT Infrastructure, Cloud Migration

MANAGED SERVICES
IT and Network Infrastructure, Applications, Contact Centers, Hybrid/Multi-Cloud Management

SDI PARTNERS

accenture | DELL | Jacobs | okta | UKG

aws | Google Cloud | Microsoft | ORACLE | vmware

BURNS McDONNELL | HEXAGON | MOTOROLA | servicenow | westMONROE

SDI BY THE NUMBERS

1996 — Over 25 years serving as a trusted partner delivering innovative technology to public sector and utilities

$90M est 2023 revenue

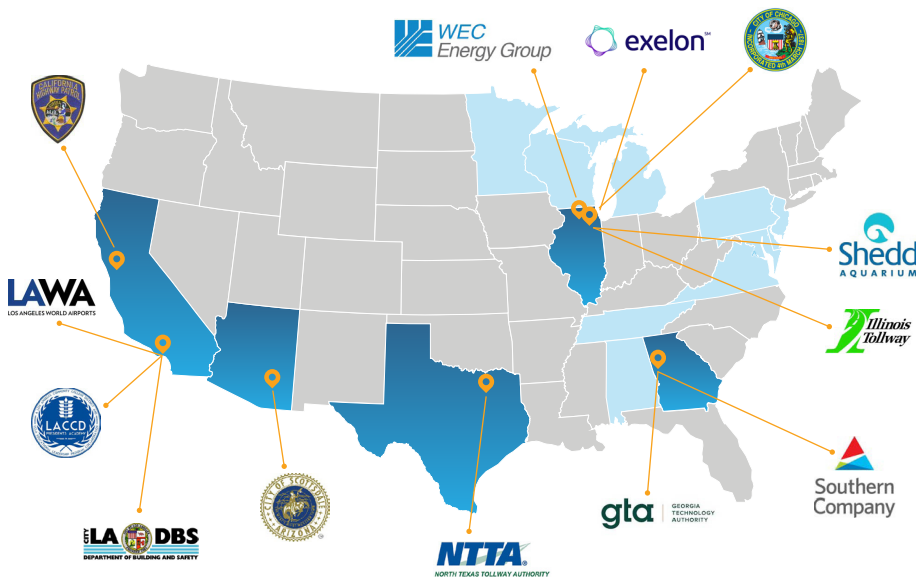**450+** 300+ technical experts, averaging 15 years of industry experience + 100 MBE network colleagues

92% Average customer satisfaction score in 2023

NAISC CODES

- 518210 Data Processing, Hosting, and Related Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541513 Computer Facilities Management Services
- 541519 Other Computer Related Services
- 541611 Administrative Management and General Management Consulting Services
- 541618 Other Management Consulting Services
- 541690 Other Scientific and Technical Consulting Services
- 611420 Computer Training
- 811212 Computer and Office Machine Repair and Maintenance

SDI's Client Portfolio Includes Some of the Nation's Largest State & Local Governments and Investor-Owned Utilities

Exelon – EAM, CIS, Smart Streetlights

WEC – Enterprise Asset Management

City of Chicago – Managed Hybrid/Multicloud Infrastructure and Application Services

Shedd Aquarium – Managed Infrastructure Services and Cloud Migration

Illinois Tollway – Managed Infrastructure Services

The Southern Co - Data Analytics and EAM

State of Georgia – Azure Cloud Service Provider (assessment, migration and management)

North Texas Tollway Authority – ServiceNow Optimization

City of Scottsdale – ERP Implementation and PMO

LA Dept of Building Services – Permitting implementation

LA Community College District – IT PMO

Los Angeles World Airports – IT PMO

California Highway Patrol – IT PMO and CAD Management

SDI DIFFERENTIATORS

- Deep expertise in designing and running complex, public-facing 24×7 mission-critical IT environments
- Proactive SDI ALIGN customer relations team ensures exceptional service and support, while identifying areas of future innovation
- Community involvement, leadership and volunteerism to support over 40 philanthropies in our communities
- Multiple internship and apprenticeship programs in conjunction with community colleges
- Backed by Abry Partners, a Boston-based sector focused private equity firm with $5B under management and over 30 years of technology market experience

CORPORATE PLUS®
NMSDC MEMBER